



# Trust Attendance Policy

## City of Derby Academy

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| Last Reviewed:     | September 2025       |
| Next review date:  | September 2028       |
| Approved by:       | Trust Board 04.11.25 |
| Trustee Minute No: | 0484                 |

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## Contact Details

| Role                                                                | Name           | Email                           | School Phone Number |
|---------------------------------------------------------------------|----------------|---------------------------------|---------------------|
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| Attendance Officer/Administrator with responsibility for attendance | Marcel Sandor  | msandor@cityofderbyacademy.org  | 01332 270450        |

## Our Vision

Our educational philosophy is to provide all students with an engaging and enjoyable learning experience which will develop both academic and personal success.

At the City of Derby Academy, we believe that academic outcomes are important and our expectation is that we will achieve national progress standards. However, we do not measure the success of our students by their examination results alone. Students access a balanced curriculum and we continually strive to develop characteristics such as self-confidence, self-belief and self-esteem so our students are fully prepared for life in modern Britain.

We believe that when the school, parents/carers and students share high expectations every child will achieve great things. This includes having an excellent attitude centred on respect, high standards of appearance, good manners, full attendance and punctuality.

## Introduction

We believe that good attendance at school has a direct impact on good progress and achievement. It is important for children to attend regularly in order to maximise both their learning and their social and emotional development. Children who miss a lot of school may feel left out and will not have the same shared experiences as their classmates and may find it difficult to follow what is going on in the classroom. Missing school trips, special events and break time may affect their ability to make friends at school. Being in school gives students more time to interact with teachers and classmates. Irregular school attendance is a contributory factor in social exclusion and underachievement. We expect children to attend regularly and arrive on time.

The law entitles every child of compulsory school age to an efficient, full-time education suitable to their age, aptitude and any special educational need they may have. It is the legal responsibility of every parent to make sure their child receives that education either by attendance at a school or by education otherwise than at a school.

## Aims

This policy aims to show our commitment to meeting our obligations with regards to school attendance, including those laid out in the Department for Education's (DfE's) statutory guidance on [working together to improve school attendance \(applies from 19 August 2024\)](#), through our whole-school culture and ethos that values good attendance, including:

- Setting high expectations for the attendance and punctuality of all pupils.
- Promoting good attendance and the benefits of good attendance.
- Reducing absence, including persistent and severe absence.
- Ensuring every pupil has access to the full-time education to which they are entitled.
- Acting early to address patterns of absence.
- Building strong relationships with families to make sure pupils have the support in place to attend school.

We will also promote and support punctuality in attending lessons.

## Legislation and guidance

This policy is based on the DfE's statutory guidance on [working together to improve school attendance \(applies from 19 August 2024\)](#) and [school attendance parental responsibility measures](#). The guidance is based on the following pieces of legislation, which set out the legal powers and duties that govern school attendance:

- Part 6 of the [Education Act 1996](#)
- Part 3 of the [Education Act 2002](#)
- Part 7 of the [Education and Inspections Act 2006](#)
- [The Education \(Pupil Registration\) \(England\) Regulations 2006 \(and 2010, 2011, 2013, and 2016 amendments\)](#)
- [The Education \(Penalty Notices\) \(England\) \(Amendment\) Regulations 2013](#)

It also refers to:

- [Keeping Children Safe in Education](#)
- [Mental health issues affecting a pupil's attendance: guidance for schools](#)

This policy also complies with our Trust's Funding Agreement and Articles of Association.

## Roles and responsibilities

### The Board of Trustees

The Board of Trustees are responsible for:

- Setting high expectations of all Trust and school leaders, staff, pupils and parents.
- Making sure school leaders fulfil expectations and statutory duties, including:
  - Making sure all schools in the Trust record attendance accurately in the register and share the required information with the DfE and Local Authorities.
  - Making sure all schools in the Trust work effectively with local partners to help remove barriers to attendance and keep them informed regarding specific pupils, where appropriate

- Recognising and promoting the importance of school attendance across the Trust's policies and ethos.
- Making sure the school's attendance management processes are delivered effectively and that consistent support is provided for pupils who need it most by prioritising staff and resources.
- Making sure the Trust and school has high aspirations for all pupils but adapts processes and support to pupils' individual needs.
- Monitoring attendance figures for the whole Trust and repeatedly evaluating the effectiveness of the school's processes and improvement efforts to make sure they are meeting pupils' needs.
- Where the school is struggling with attendance, working with school leaders to develop a comprehensive action plan to improve attendance.
- Making sure all staff receive adequate training on attendance, including with teachers from across the Trust, as part of the regular continued professional development offer, so that staff understand:
  - The importance of good attendance.
  - That absence is almost always a symptom of wider issues.
  - The school's legal requirements for keeping registers.
  - The school's strategies and procedures for tracking, following up on and improving attendance, including working with partners and keeping them informed regarding specific pupils, where appropriate.
- Making sure dedicated training is provided to staff with a specific attendance function in their role, including in interpreting and analysing attendance data.
- Sharing effective practice on attendance management and improvement across the Trust and providing regular opportunities for staff from different schools to come together, learn from each other and share resources.
- Holding the Headteacher to account for the implementation of this policy.
- Identifying and monitoring attendance patterns across the Trust's schools to identify common issues and barriers and share effective practice between schools.

### **The Headteacher**

The Headteacher is responsible for:

- The implementation of this policy at the school.
- Monitoring school-level absence data and reporting it to Governors, Directors of Education and the Board of Trustees.
- Supporting staff with monitoring the attendance of individual pupils.
- Monitoring the impact of any implemented attendance strategies.
- Issuing fixed-penalty notices, where necessary.
- Working with the parents of pupils with special educational needs and/or disabilities (SEND) to develop specific support approaches for attendance for pupils with SEND, including where school transport is regularly being missed and where pupils with SEND face in-school barriers.
- Communicating with the Local Authority when a pupil with an education, health and care (EHC) plan has falling attendance, or where there are barriers to attendance that relate to the pupil's needs.
- Communicating the school's high expectations for attendance and punctuality regularly to pupils and parents through all available channels.

### **The Trust Attendance Team**

The Trust attendance team is responsible for:

- Driving attendance improvement across the Trust.
- Working more intensively with schools who require support to improve attendance.
- Acting as a central contact point for schools with attendance queries.
- Liaising with the DfE's regional teams for advice about wider support programmes.
- Regularly reviewing and challenging attendance data and helping school leaders focus improvement efforts on individual pupils or cohorts who need it most, through termly attendance review meetings with each individual school.
- Working with school leaders to set goals or areas of focus for attendance and providing support and challenge.

### **The designated senior leader responsible for attendance**

The designated senior leader (also known as the 'senior attendance champion') is responsible for:

- Leading, championing and improving attendance across the school.
- Setting a clear vision for improving and maintaining good attendance.
- Evaluating and monitoring expectations and processes.
- Having a strong grasp of absence data and oversight of absence data analysis.
- Regularly monitoring and evaluating progress in attendance.
- Establishing and maintaining effective systems for tackling absence and making sure they are followed by all staff.
- Liaising with pupils, parents/carers and external agencies, where needed.
- Building close and productive relationships with parents to discuss and tackle attendance issues.
- Creating intervention or reintegration plans in partnership with pupils and their parents/carers.
- Delivering targeted intervention and support to pupils and families.

The designated senior leader responsible for attendance is Jo Bruce and can be contacted via telephone 01332 270450 or email [jbruce@cityofderbyacademy.org](mailto:jbruce@cityofderbyacademy.org)

### **The School Attendance Officer**

The School Attendance Officer at each school is responsible for:

- Monitoring and analysing attendance data (see Attendance Monitoring).
- Benchmarking attendance data to identify areas of focus for improvement.
- Providing regular attendance reports to school staff and reporting concerns about attendance to the designated senior leader responsible for attendance and the Headteacher
- Working with Education Welfare Officers to tackle persistent absence.

The Attendance Officer is Marcel Sandor and can be contacted via telephone 01332 270450 or email [msandor@cityofderbyacademy.org](mailto:msandor@cityofderbyacademy.org)

### **Class teachers/form tutors**

All class teachers/form tutors are responsible for recording attendance for both morning and afternoon sessions on a daily basis, using the correct codes (see Appendix 1), and submitting this information via Go4Schoolsto the school office for checking.

In the United Kingdom, teachers play a vital role in monitoring and promoting school attendance. Ensuring regular and punctual attendance is essential for the academic success and well-being of children.

Teachers should:

- Monitor the daily attendance of their children. They should maintain accurate attendance records, noting both present and absent students.
- Encourage students to arrive at school on time each day. Punctuality is essential for a smooth start to the school day and minimises disruptions in the classroom.
- Identify patterns of poor attendance or lateness and intervene early to address any underlying issues. This may include communicating with the student, their parents or guardians and relevant support services.
- Maintain open lines of communication with parents or guardians regarding attendance. They should inform parents of any concerns about a child's attendance or punctuality.
- Provide academic and emotional support to children who may be experiencing attendance challenges. Identifying the root causes and addressing them proactively can help improve attendance.
- Strive to create a positive and welcoming classroom environment where students feel motivated and engaged. Be alert to potential barriers to attendance, such as bullying, health issues or family problems. Identifying these barriers and reporting them to school staff can lead to effective interventions.

### **Office staff**

Office staff will:

- Take calls from parents/carers about absences on a day-to-day basis and record on the school system.
- Pass on an concerns to the relevant pastoral or attendance staff.

### **Parents**

Where this policy refers to a parent, it refers to the adult the school and/or Local Authority decides is most appropriate to work with, including:

- All natural parents, whether they are married or not.
- All those who have parental responsibility for a child or young person.
- Those who have day-to-day responsibility for the child (i.e. lives with and looks after them).

Parents are expected to:

- Make sure their child attends every day, on time.
- Call the school to report their child's absence before 9am on the day of the absence (and each subsequent day of absence) and advise when they are expected to return.
- Provide the school with at least 2 emergency contact numbers for their child.
- Ensure that, where possible, appointments for their child are made outside of the school day.

- Keep to any attendance contracts that they make with the school and/or Local Authority.
- Seek support, where necessary, for maintaining good attendance, by contacting their child's form tutor, pastoral team, attendance team or SEND team as appropriate.

### **Pupils**

Pupils are expected to:

- Attend school every day, on time.
- Attend all their lessons in school on time

## **Recording attendance**

The normal school day starts at **8.40am** and ends at **3.10pm**

Pupils must arrive in school by **8.35am** on each school day.

The register for the first session will be taken at **8.40** and will be kept open until **9.10am**.

### **Evening school**

If students are struggling to cope with a standard day in school, to help build resilience, reduce the risk of suspension and to allow bespoke support, students will be signposted to evening school between **12pm-5pm**.

They will cover appropriate academic material with additional time spent on personal development tasks to support their reintegration back to the standard day. Students will be able to access their free school meals and lunches as usual. Registers will be taken at 12.15pm and 3.30pm.

### **Attendance register**

We will keep an electronic attendance register and place all pupils onto this register.

We will take our attendance register at the start of the first session of each school day and once during the second session. It will mark, using the appropriate national attendance and absence codes from the School Attendance (Pupil Registration) (England) Regulations 2024, whether every pupil is:

- Present
- Attending an approved off-site educational activity
- Absent
- Unable to attend due to exceptional circumstances

Any amendment to the attendance register will include:

- The original entry
- The amended entry
- The reason for the amendment
- The date on which the amendment was made
- The name and position of the person who made the amendment

See Appendix 1 for the DfE attendance codes.

We will also record:

- [For pupils of compulsory school age] Whether the absence is authorised or not
- The nature of the activity where a pupil is attending an approved educational activity
- The nature of circumstances where a pupil is unable to attend due to exceptional circumstances

We will keep every entry on the attendance register for 6 years after the date on which the entry was made.

### **Unplanned absence**

The pupil's parent/carer must notify the school of the reason for the absence on the first day of an unplanned absence by **9am**, or as soon as practically possible, by calling the school office, who can be contacted via **01332 270450**.

We will mark absence due to physical or mental illness as authorised unless the school has a genuine concern about the authenticity of the illness.

Where the absence is longer than 5 days or there are doubts about the authenticity of the illness, the school will ask for medical evidence, such as a doctor's note, prescription, appointment card or other appropriate form of evidence. We will not ask for medical evidence unnecessarily.

If the school is not satisfied about the authenticity of the illness, the absence will be recorded as unauthorised and parents will be notified of this in advance.

### **Planned absence**

Attending a medical or dental appointment will be counted as authorised as long as the pupil's parent/carer notifies the school in advance of the appointment.

**A leave of absence request can be collected from the school reception.**

However, we encourage parents/carers to make medical and dental appointments out of school hours where possible. Where this is not possible, the pupil should be out of school for the minimum amount of time necessary.

The pupil's parent/carer must also apply for other types of term-time absence as far in advance as possible of the requested absence. Go to Authorised and Unauthorised Absence section to find out which term-time absences the school can authorise.

### **Lateness and punctuality**

A pupil who arrives late:

- Before the register has closed will be marked as late, using the appropriate code.
- After the register has closed will be marked as absent, using the appropriate code, for the whole of that session.

## **Following up unexplained absence**

Where any pupil we expect to attend school does not attend, or stops attending, without reason, the school will:

- Call the pupil's parent on the morning of the first day of unexplained absence to ascertain the reason. If the school cannot reach any of the pupil's emergency contacts, the school may complete a home visit, alert social services and if considered necessary alert the police.
- Identify whether the absence is approved or not.
- Identify the correct attendance code to use and input it as soon as the reason for absence is ascertained – this will be no later than 5 working days after the session(s) for which the pupil was absent.
- Call the parent/carer on each day that the absence continues without explanation, to make sure proper safeguarding action is taken where necessary. If absence continues, the school will consider involving an Education Welfare Officer.
- Where relevant, report the unexplained absence to the pupil's Youth Offending Team Officer.
- Where appropriate, offer support to the pupil and/or their parents to improve attendance.
- Identify whether the pupil needs support from wider partners, as quickly as possible, and make the necessary referrals.
- Where support is not appropriate, not successful, or not engaged with, issue a notice to improve, penalty notice or other legal intervention.

## **Reporting to parents**

The school will regularly inform parents (see definition of parent, as used in this policy, detailed above) about their child's attendance and absence levels via regular texts, letters and in the termly reports.

## **Authorised and unauthorised absence**

### **Approval for term-time absence**

The Headteacher will allow pupils to be absent from the school site for certain educational activities, or to attend other schools or settings.

The Headteacher will only grant a **leave of absence** to a pupil during term time if the request meets the specific circumstances set out in the [2024 school attendance regulations](#). These circumstances are:

- Taking part in a regulated performance, or regulated employment abroad.
- Attending an interview.
- Study leave.
- A temporary, time-limited part-time timetable.
- Exceptional circumstances.
- A leave of absence is granted at the Headteacher's discretion, including the length of time the pupil is authorised to be absent for.

As a leave of absence will only be granted in exceptional circumstances, it is unlikely a leave of absence will be granted for the purposes of a family holiday.

The school considers each application for term-time absence individually, taking into account the specific facts, circumstances and relevant background context behind the request.

Any request should be submitted as soon as it is anticipated and, where possible, at least **2 weeks** before the absence, and in accordance with any leave of absence request form, accessible via **school reception**. The Headteacher may require evidence to support any request for leave of absence.

Other valid reasons for **authorised absence** include (but are not limited to):

- Illness (including mental-health illness) and medical/dental appointments (see Planned and Unplanned Absence section for more detail).
- Religious observance – where the day is exclusively set apart for religious observance by the religious body to which the pupil's parent(s) belong(s). If necessary, the school will seek advice from the parent's religious body to confirm whether the day is set apart.
- Parent(s) travelling for occupational purposes – this covers Roma, English and Welsh gypsies, Irish and Scottish travellers, showmen (fairground people) and circus people, barges (occupational boat dwellers) and new travellers. Absence may be authorised only when a traveller family is known to be travelling for occupational purposes and has agreed this with the school, but it is not known whether the pupil is attending educational provision.
- If the pupil is currently suspended or excluded from school (and no alternative provision has been made).

Other reasons the school may allow a pupil to be absent from the school site, which are not classified as absences, include (but are not limited to):

- Attending an offsite approved educational activity, sporting activity or visit or trip arranged by the school.
- Attending another school at which the pupil is also registered (dual registration).
- Attending provision arranged by the Local Authority.
- Attending work experience.
- If there is any other unavoidable cause for the pupil not to attend school, such as disruption to travel caused by an emergency, a lack of access arrangements, or because the school premises are closed.

## **Sanctions**

Our school will make use of the full range of potential sanctions – including, but not limited to, those listed below – to tackle poor attendance. Decisions will be made on an individual, case-by-case basis.

## **Penalty notices**

The Headteacher (or someone authorised by them), Local Authority or the police can fine parents for the unauthorised absence of their child from school, where the child is of compulsory school age, by issuing a penalty notice.

If the school issues a penalty notice, it will check with the Local Authority before doing so and send it a copy of any penalty notice issued.

Before issuing a penalty notice, the school will consider the individual case, including:

- Whether the national threshold for considering a penalty notice has been met (10 sessions of unauthorised absence in a rolling period of 10 school weeks).

- Whether a penalty notice is the best available tool to improve attendance for that pupil.
- Whether further support, a notice to improve or another legal intervention would be a more appropriate solution.
- Whether any obligations that the school has under the Equality Act 2010 make issuing a penalty notice inappropriate.

A penalty notice may also be issued where parents allow their child to be present in a public place during school hours without reasonable justification, during the first 5 days of a suspension or exclusion (where the school has notified the parents that the pupil must not be present in a public place on that day).

Each parent who is liable for the pupil's offence(s) can be issued with a penalty notice, but this will usually only be the parent/parents who allowed the absence.

The payment must be made directly to the Local Authority, regardless of who issues the notice. If the payment has not been made after 28 days, the Local Authority can decide whether to prosecute or withdraw the notice.

If issued with a **first** penalty notice, the parent must pay £80 within 21 days, or £160 within 28 days.

If a **second** penalty notice is issued to the same parent in respect of the same pupil, the parent must pay £160 if paid within 28 days.

A **third** penalty notice cannot be issued to the same parent in respect of the same child within 3 years of the date of the issue of the first penalty notice. In a case where the national threshold is met for a third time within those 3 years, alternative action will be taken instead.

(see Appendix 3 for guidance from Derby city Council re Holiday fines)

### **Notices to improve**

If the national threshold has been met and support is appropriate, but parents do not engage with offers of support, the school may offer a notice to improve to give parents a final chance to engage with support.

Notices to improve will be issued in line with processes set out in the local code of conduct for the Local Authority area in which the pupil attends school.

They will include:

- Details of the pupil's attendance record and of the offences.
- The benefits of regular attendance and the duty of parents under [section 7 of the Education Act 1996](#)
- Details of the support provided so far.
- Opportunities for further support, or to access previously provided support that was not engaged with.

- A clear warning that a penalty notice may be issued if attendance doesn't improve within the improvement period, along with details of what sufficient improvement looks like, which will be decided on a case-by-case basis.
- A clear timeframe of between 3 and 6 weeks for the improvement period.
- The grounds on which a penalty notice may be issued before the end of the improvement period.

## **Strategies for promoting attendance**

- The school will take a strategic and data driven approach to promote, reward and improve attendance.
- Attendance expectations are explained and delivered to parents and students at the beginning of each academic year.
- Attendance is promoted throughout the school week, driven by incentives to attend and recognition on a half termly basis.
- Year group assemblies celebrate good attendance on a weekly basis. Recognition is awarded for both good attendance and improved attendance.
- Punctuality is addressed in line with attendance expectations and recognised alongside good attendance and improved attendance.
- Recognition is given in the form of; verbal praise to both students and parents, letters of attendance, certificates, awards and at the end of term prizes.

## **Supporting pupils who are absent or returning to school**

The school will work in partnership with the pupil and family to put in-school support in place and working with the Local Authority and other agencies where external support is needed (and available). This includes regularly reviewing and updating the support approach to make sure it continues to meet individual needs. (see appendix 2 for some strategies we can offer)

**These include:**

### **Pupils absent due to complex barriers to attendance**

#### **Pupils returning to school after a lengthy or unavoidable period of absence**

- Work with families to mitigate anxious feelings and communicate expectations of regular attendance.
- Establish strategies to remove in school barriers for these pupils.
- Ensure joined up pastoral care is in place.
- Make referrals to, and work with other agencies, as appropriate.
- Ensure regular data monitoring.
- Consider whether a time limited phased return would be appropriate (in line with Part Time Timetable expectations, as outlined by QEGSMAT).

### **Pupils absent due to mental or physical ill health**

- Work with parents to develop good support for pupils with physical or mental health conditions.
- School will consider adjustments to practice and policies to help meet the needs of pupils who are struggling to attend, as well as making formal reasonable adjustments under

Section 20 of the Equality Act 2010 where a pupil has a disability. Any adjustments should be agreed by and regularly reviewed with the pupil and their parents.

- School will ensure joined up pastoral care is in place where needed and consider whether a time-limited phased return to school would be appropriate, for example for those affected by anxious feelings about school attendance.
- School will make a sickness return to the Local Authority if a pupil is recorded in the attendance register as absent using code I (unable to attend because of sickness), and there are reasonable grounds to believe the pupil will have to miss 15 consecutive school days or more for illness or the pupil's total number of school days missed during the current school year because of illness (whether consecutive or cumulative) will reach or exceed 15 school days.

### **Pupils absent due to SEND**

- School will work in partnership with parents to develop specific support approaches including, where applicable, ensuring the provision outlined in the pupil's education, health and care plan is accessed.
- School will work in partnership to help support routines where school transport is regularly being missed and work with other partners to encourage the scheduling of additional support interventions or medical appointments outside of the main school day.
- Establish strategies for removing the in-school barriers these pupils face, including considering support or reasonable adjustments for uniform, transport, routines, access to support in school and lunchtime arrangements.
- Consider adjustments to practice and policies to help meet the needs of pupils who are struggling to attend school, as well as making formal reasonable adjustments under Section 20 of the Equality Act 2010 where a pupil has a disability. Any adjustments should be agreed by and regularly reviewed with the pupil and their parents.

## **Attendance monitoring**

### **Monitoring attendance**

The school and Trust will monitor attendance and absence data (including punctuality) half-termly, termly and yearly across the school and at an individual pupil, year group and cohort level.

Specific pupil information will be shared with the DfE on request.

Data will be collected each term and published at national and Local Authority level through the DfE's school absence national statistics releases. The underlying school-level absence data is published alongside the national statistics.

The school will benchmark its attendance data at whole school, year group and cohort level against local, regional, and national levels to identify areas of focus for improvement and share this with the governing board.

### **Analysing attendance**

The school and Trust will:

- Analyse attendance and absence data regularly to identify pupils, groups or cohorts that need additional support with their attendance.

- Identify pupils whose absences may be a cause for concern, especially those who demonstrate patterns of persistent or severe absence.
- Conduct thorough analysis of half-termly, termly and full-year data to identify patterns and trends.
- Look at historic and emerging patterns of attendance and absence and then develop strategies to address these patterns.
- Identify attendance patterns across the Trust to identify common issues and barriers and share effective practice between schools.

### **Using data to improve attendance**

The school and Trust will:

- Develop targeted actions to address patterns of absence (of all severities) of individual pupils, groups or cohorts that it has identified via data analysis.
- Provide targeted support to the pupils it has identified whose absences may be a cause for concern, especially those who demonstrate patterns of persistent or severe absence, and their families (see below section).
- Provide regular attendance reports to facilitate discussions with pupils and families, and to the governing board and school leaders (including special educational needs co-ordinator, designated safeguarding leads and pupil premium lead).
- Use data to monitor and evaluate the impact of any interventions put in place in order to modify them and inform future strategies.
- Share information and work collaboratively with other schools in the area, Local Authorities and other partners where a pupil's absence is at risk of becoming persistent or severe, including keeping them informed regarding specific pupils, where appropriate

### **Reducing persistent and severe absence**

Persistent absence is where a pupil misses 10% or more of school, and severe absence is where a pupil misses 50% or more of school. Reducing persistent and severe absence is central to the school's strategy for improving attendance.

The school will:

- Use attendance data to find patterns and trends of persistent and severe absence.
- Consider potential safeguarding issues and, where suspected or present, address them in line with Keeping Children Safe in Education.
- Hold regular meetings with the parents of pupils who the school (and/or Local Authority) considers to be vulnerable or at risk of persistent or severe absence, or who are persistently or severely absent, to:
  - Discuss attendance and engagement at school.
  - Listen and understand barriers to attendance.
  - Explain the help that is available.
  - Explain the potential consequences of, and sanctions for, persistent and severe absence.
  - Review any existing actions or interventions.
- Provide access to wider support services to remove the barriers to attendance, in conjunction with the Local Authority, where relevant.

- Consider alternative support that could be put in place to remove any barriers to attendance and re-engage these pupils. In doing so, the school will sensitively consider some of the reasons for absence.
- Implement sanctions, where necessary (see Sanctions section, above).

### **Monitoring arrangements**

This policy will be reviewed as guidance from the Local Authority and/or DfE is updated, and as a minimum every three years by the Trust Attendance Team.

### **Links with other policies**

This policy links to the following policies:

- Child Protection and Safeguarding Policy
- Behaviour Policy

## Appendix 1: Attendance Codes

The following codes are taken from the DfE's [guidance on school attendance](#).

| Code                                           | Definition                                                                          | Scenario                                                                                                                               |
|------------------------------------------------|-------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| /                                              | Present (am)                                                                        | Pupil is present at morning registration                                                                                               |
| \                                              | Present (pm)                                                                        | Pupil is present at afternoon registration                                                                                             |
| L                                              | Late arrival                                                                        | Pupil arrives late before register has closed                                                                                          |
| <b>Attending a place other than the school</b> |                                                                                     |                                                                                                                                        |
| K                                              | Attending education provision arranged by the local authority                       | Pupil is attending a place other than a school at which they are registered, for educational provision arranged by the local authority |
| V                                              | Attending an educational visit or trip                                              | Pupil is on an educational visit/trip organised or approved by the school                                                              |
| P                                              | Participating in a sporting activity                                                | Pupil is participating in a supervised sporting activity approved by the school                                                        |
| W                                              | Attending work experience                                                           | Pupil is on an approved work experience placement                                                                                      |
| B                                              | Attending any other approved educational activity                                   | Pupil is attending a place for an approved educational activity that is not a sporting activity or work experience                     |
| D                                              | Dual registered                                                                     | Pupil is attending a session at another setting where they are also registered                                                         |
| <b>Absent – leave of absence</b>               |                                                                                     |                                                                                                                                        |
| C1                                             | Participating in a regulated performance or undertaking regulated employment abroad | Pupil is undertaking employment (paid or unpaid) during school hours, approved by the school                                           |
| M                                              | Medical/dental appointment                                                          | Pupil is at a medical or dental appointment                                                                                            |
| J1                                             | Interview                                                                           | Pupil has an interview with a prospective employer/educational establishment                                                           |
| S                                              | Study leave                                                                         | Pupil has been granted leave of absence to study for a public examination                                                              |

|                                                                      |                                             |                                                                                                                                            |
|----------------------------------------------------------------------|---------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| <b>X</b>                                                             | Not required to be in school                | Pupil of non-compulsory school age is not required to attend                                                                               |
| <b>C2</b>                                                            | Part-time timetable                         | Pupil is not in school due to having a part-time timetable                                                                                 |
| <b>C</b>                                                             | Exceptional circumstances                   | Pupil has been granted a leave of absence due to exceptional circumstances                                                                 |
| <b>Absent – other authorised reasons</b>                             |                                             |                                                                                                                                            |
| <b>T</b>                                                             | Parent travelling for occupational purposes | Pupil is a 'mobile child' who is travelling with their parent(s) who are travelling for occupational purposes                              |
| <b>R</b>                                                             | Religious observance                        | Pupil is taking part in a day of religious observance                                                                                      |
| <b>I</b>                                                             | Illness (not medical or dental appointment) | Pupil is unable to attend due to illness (either related to physical or mental health)                                                     |
| <b>E</b>                                                             | Suspended or excluded                       | Pupil has been suspended or excluded from school and no alternative provision has been made                                                |
| <b>Absent – unable to attend school because of unavoidable cause</b> |                                             |                                                                                                                                            |
| <b>Q</b>                                                             | Lack of access arrangements                 | Pupil is unable to attend school because the local authority has failed to make access arrangements to enable attendance at school         |
| <b>Y1</b>                                                            | Transport not available                     | Pupil is unable to attend because school is not within walking distance of their home and the transport normally provided is not available |
| <b>Y2</b>                                                            | Widespread disruption to travel             | Pupil is unable to attend because of widespread disruption to travel caused by a local, national or international emergency                |
| <b>Y3</b>                                                            | Part of school premises closed              | Pupil is unable to attend because they cannot practicably be accommodated in the part of the premises that remains open                    |
| <b>Y4</b>                                                            | Whole school site unexpectedly closed       | Every pupil absent as the school is closed unexpectedly (e.g. due to adverse weather)                                                      |
| <b>Y5</b>                                                            | Criminal justice detention                  | Pupil is unable to attend as they are:                                                                                                     |

|                                      |                                             |                                                                                                                                                                                                    |
|--------------------------------------|---------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                      |                                             | <ul style="list-style-type: none"> <li>• In police detention</li> <li>• Remanded to youth detention, awaiting trial or sentencing, or</li> <li>• Detained under a sentence of detention</li> </ul> |
| <b>Y6</b>                            | Public health guidance or law               | Pupil's travel to or attendance at the school would be prohibited under public health guidance or law                                                                                              |
| <b>Y7</b>                            | Any other unavoidable cause                 | To be used where an unavoidable cause is not covered by the other codes                                                                                                                            |
| <b>Absent – unauthorised absence</b> |                                             |                                                                                                                                                                                                    |
| <b>G</b>                             | Holiday not granted by the school           | Pupil is absent for the purpose of a holiday, not approved by the school                                                                                                                           |
| <b>N</b>                             | Reason for absence not yet established      | Reason for absence has not been established before the register closes                                                                                                                             |
| <b>O</b>                             | Absent in other or unknown circumstances    | No reason for absence has been established, or the school isn't satisfied that the reason given would be recorded using one of the codes for authorised absence                                    |
| <b>U</b>                             | Arrived in school after registration closed | Pupil has arrived late, after the register has closed but before the end of session                                                                                                                |
| <b>Administrative codes</b>          |                                             |                                                                                                                                                                                                    |
| <b>Z</b>                             | Prospective pupil not on admission register | Pupil has not joined school yet but has been registered                                                                                                                                            |
| <b>#</b>                             | Planned whole-school closure                | Whole-school closures that are known and planned in advance, including school holidays                                                                                                             |

## Appendix 2 – Reducing barrier to attendance

### Information for parents/carers

| How can we help? What can parents do to support? |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|--------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Health concerns</b>                           | <p><b>We can offer support through:</b></p> <ul style="list-style-type: none"> <li>- School nurse</li> <li>- Referrals to external agencies</li> <li>- Adapted timetable</li> <li>- SEND support</li> </ul> <p><b>Parents can support by:</b></p> <ul style="list-style-type: none"> <li>- Contact medical professionals as appropriate</li> <li>- Keep evidence from GPs/hospital</li> <li>- Communicate with school any concerns</li> </ul>                                                        |
| <b>Travel and uniform issues</b>                 | <p><b>We can offer support through:</b></p> <ul style="list-style-type: none"> <li>- Loaning equipment and uniform</li> <li>- Breakfast club</li> <li>- Afterschool clubs</li> <li>- Support applying for B-line</li> </ul> <p><b>Parents can support by:</b></p> <ul style="list-style-type: none"> <li>- Ensuring school knows of any issues</li> <li>- Encouraging students to get buses on time</li> <li>- Encouraging students to wear the appropriate uniform</li> </ul>                       |
| <b>School issues</b>                             | <p><b>We can offer support through:</b></p> <ul style="list-style-type: none"> <li>- Peer group work</li> <li>- Reparation with staff</li> <li>- Pastoral team support</li> </ul> <p><b>Parents can support by:</b></p> <ul style="list-style-type: none"> <li>- Encouraging student to speak to staff</li> <li>- Communicating any issues with the school</li> <li>- Checking reports and class charts on a regular basis</li> </ul>                                                                |
| <b>Well-being concerns</b>                       | <p><b>We can offer support through our graduated response including:</b></p> <ul style="list-style-type: none"> <li>- Wellbeing peer and mentor support</li> <li>- Personal development sessions</li> <li>- Website and posters of support agencies around school</li> <li>- Early Help Assessment</li> </ul> <p><b>Parents can support by:</b></p> <ul style="list-style-type: none"> <li>- Visiting GP or A&amp;E if concerns are serious</li> <li>- Communicating concerns with school</li> </ul> |

## Guidelines for Requesting Penalty Notices for unauthorised leave of absence (Holiday)

1. Requests for Penalty Notice **must** be made within 2 weeks of the pupil returning to school after an unauthorised leave of absence.
2. The absence must be 5 days or more.
3. The Request must only be made to the Parent/Carer that has allowed the leave of absence (taken the child on holiday)
4. Schools may use their own Request for Leave of Absence forms or ask that the parent/carers makes a request in writing. Where a request has been made this is used as evidence so must be saved.
5. If school staff suspects a child is away on holiday, then efforts must be made to contact the Parent(s) via telephone/email and home visits. This **must** be evidenced.
6. In response to a request for leave a dated letter must be sent individually to the named parent(s) who have allowed the absence (regardless of the parent who applied for the leave of absence) or a letter sent **after** the pupil has returned and informed the school they have been away.
  - Once a request for Leave of Absence has been received school should inform parents/carers in writing of school's decision as soon as possible. If a child returns to school and informs staff that Leave of Absence (holiday) has been taken or it is suspected that this is the case – parents/carers should be informed in writing as soon as possible. This includes step parents as necessary.
  - The full home address (of each parent)
  - The child's name.
  - Include the details of the communication i.e. telephone calls/emails or visits made.
  - The dates of absence

- Reference to the School Attendance Policy – which needs to include the New Penalty Notice Framework.

The letter should include the following information.

- A Penalty Notice payable up to £160 per child, per parent discount to £80 if paid within 21 days.
  - Any second notice will automatically be charged at £160.
  - Any further offences (within a three-year rolling period) will be referred straight to the Magistrate Court. Which may result in:
  - Prosecution under s444 (1) Education Act 1996, where if convicted you may be fined up to £1,000
  - Prosecution under s444 (1) (a) Education Act 1996, where if convicted you may be fined up to £2,500 and/or 12 weeks imprisonment.
7. The Attendance Certificate (herringbone) needs to have the child's name, address and DOB
  8. The Attendance Certificate must also show that the child has taken Leave of Absence 'G' and it should also show that they have returned to school after the absence.
  9. As part of the escalation process the Request form **MUST** include all previous penalty notices issued from the 19.08.2024. This means a penalty notice that has been issued for the Parent/Carer of the named child on the request form. Please do not mention previous penalty notices issued in relation to another family member.
  10. Ensure that you keep a copy of all the paperwork before sending.

**Email all requests directly to:** [pnrequests@derby.gov.uk](mailto:pnrequests@derby.gov.uk)

**Subject Heading - HPN child initials and school/academy.**

Scan the following on as one document.

- Penalty Notice request form.
- Copy of the Letters and/or emails sent to Parent(s)
- Attendance Certificate showing 'G' and a present mark.
- Copy of the Initial request – letter or Application form

Any requests that contain clerical errors or are incomplete will be returned and not processed.

*Example of a letter for a Holiday request 20+ days (supplied by Derby City Council)*

**Re: Unauthorised Extended Absence from School**

We have been informed of your intention to take your child, [Child's Full Name], out of school for an extended period of absence. In accordance with the School Attendance Policy, this absence will be recorded as unauthorised as it does not meet the criteria for exceptional circumstances.

An absence of more than 20 school days is considered significant and has a serious impact on your child's education. As such, we are required to follow local authority procedures. In this case, the matter will be referred to the Local Authority for prosecution action, rather than the issuing of a penalty notice.

**This may result in:**

- Prosecution under s444(1) Education Act 1996, where if convicted you may be fined up to £1,000.
- Prosecution under s444(1A) Education Act 1996, where if convicted you may be fined up to £2,500 and/or 12 weeks' imprisonment.

We urge you to reconsider your decision and discuss any concerns or exceptional circumstances with us as soon as possible. Our priority is to ensure every child has access to consistent, high-quality education.

If you wish to discuss this matter further, please contact the school by [INSERT DATE].

Yours sincerely,  
[Headteacher's Name]  
Headteacher