Derby City Council

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Community Action

Date November 2026

Dear Parent / Carer,

We are pleased to inform you that during the winter break, we will continue to support eligible families through the Holiday Activities and Food (HAF) Programme. The HAF programme offers free activities and meals to eligible school-aged children during school holidays.

HolidayActivities

We continue to work with the HolidayActivities booking platform to issue voucher codes and provide access to the system which allows you to discover and book available HAF activities. Look for an email from **HolidayActivities.com** with a link to access your voucher code. This will be sent to the primary email address that is registered with your child's school. Please note that a new voucher code is required for each holiday period, and any HAF voucher codes previously issued are no longer valid.

Key dates:

Voucher codes will be issued for each eligible child via email **from the morning of Wednesday 25 November**. You will then be able to access the system and book activities.

Please note:

- Voucher codes may take up to 9:00pm on the issue date to arrive. Don't forget to check your junk or spam folder in case the email has been misdirected.
- Here's a helpful guide to assist you with making bookings through the platform. Further information regarding the Holiday Activities and Food (HAF) Programme can be found here.
- If you do not receive your voucher code, please contact your school in the first instance.
- Community Action Derby can also offer parent / carer support with HAF queries on: haf@communityactionderby.org.uk

Kind regards,

The Derby HAF Team